UMDONI N	MUNICIPALITY 2024/2025 DRAFT SER	VICE DELIVERY BUDGET & IMPLEMENTATION PLA	N 						Yearly/Annual Targets			QUARTERLY TA	RGFTS		Annual Budget				
IDP Ref	Strategic Objective	Measurable Objective	Ward No.	Demand	Baseline	Backlog	Key Performance Indicator	KPI Measure		QUARTER 1	ACTUAL	ACHIEVED/NOT ACHIEVED	REASON FOR VARIANCE	PLAN OF CORRECTIVE MEASURES	-	OPEX	Funding Source	Portfolio Of Evidence	Responsible Department
MUNICIPA	AL TRANSFORMATION AND INSTITUT	IONAL DEVELOPMENT	<u> </u>						212 NEW YORK OF THE PROPERTY O	<b>QUALITY</b>	10.00.2	TO THE TEST TO THE TEST	NE SOUTH ON THE SECOND	12410.00.420.112.40.420	57.1 ZX	O. E.A	. andmig course	<u> </u>	
MTO1.1	To establish an effective and efficient ICT System unit within Umdoni which is compliant, advanced and enhances communication channels that will improve time management and increase service delivery	Reviewed ICT Strategy & Framework by 30 December 2024	Administration	2024	Outdated Policy & Frameworik	4 Years	Date ICT Policy & Framework reviewed	Date	Review and Adopt ICT Policy & Framework b y 30 December 2024	Draft ICT Policy & Framework submitted to Portfolio Committee & Workshopped	Draft ICT Policy & Framework	Not Achieved	Draft ICT Policy & Framework in place however the draft policy has not been submitted to Portfolio committee and workshopped	Consult Calendar of meetings to find suitable dates in the month of Novemeber for the workshopping of all Organizational Policies that are due for review or require development to Councilions and consultation sessions with labour	R0,00	R0.00	Not Applicable	ICT Policy & Framework, Minutes of Portfolio Committee, Council Resolution	
MTO1.2	To establish an effective and efficient ICT System unit within Umdoni which is compliant, advanced and enhances communication channels that will improve time management and increase service delivery	Established ICT steering Committee by 30 September 2024	Administration	2024	Lack of ICT Steering Committee	3 Unkn own	Date ICT Steering Committee Establisheed	I Date	Establish ICT steering Committee by 30 September 2024	Established ICT steering Committee	ICT Steering Committee established 25 September 2024	Achieved	n/a	n/a	R0,00	R0,00	Not Applicable	ICT Steering Committee Appointment Letters	
MTO1.3	To establish an effective and efficient ICT System unit within Umdoni which is compliant, advanced and enhances communication channels that will improve time management and increase service delivery	Convened 4 ICT steering Committee Meetings by 30 June 2025	Administration	Quarterly	0	Unkn own	Number of ICT steering Committee Meetings convened	Number	Convene 4 ICT Steering Committee meetings by 30 June 2025	1	0	Not Achieved	ICT Steering Committee established 25 September 2024	2 ICT Steering Committee meetings scheduled to comvene during the second Quarter in the month of October	R0,00	R0,00	Not Applicable	ICT steering Committee attendance Registers & minutes	ee & Corporate Services: ICT
MTO1.4	To establish an effective and efficient ICT System unit within Umdoni which is compliant, advanced and enhances communication channels that will improve time management and increase service delivery	Conducted 12 Data Backups on the Cloud by 30 Jun 2024	Administration	Monthly	12	None	Number of Data Back-Ups to the Cloud conducted	Number	Conduct 12 Data Back-Ups to the Cloud by 30 June 2025	3	3	Achieved	n/a	n/a	R0,00	R0,00	Not Applicable	Data Logs	Corporate Services: ICT
MTO2.1	To ensure the implementation & Compliance to the Occupation Health & Safety Policy that is in line with relevant legislation	Conducted 2 Medical Check-Ups by 30 June 2024	Administration	Bi-Annually	2	None	Number of Medical Check-Ups conducted	Number	Conduct 2 Medical check-Ups by 30 June 2025	n/a	n/a	n/a	n/a	n/a	R0,00	R0,00	Not Applicable	Medical reports	Corporate Services: Occupational Health & safety
MTO2.2	To ensure the implementation & Compliance to the Occupation Health & Safety Policy that is in line with relevant legislation	Conducted 4 Employee Wellness Programmes (Psychosocial, Financial Management & substance Abuse by 30 June 2025	Administration	Quarterly	1	Unknown	Number of Employee Wellness Programmes on Psychosicial, Financial Management & Susbstance Abuse conducted	Number	Conduct 4 Employee Wellness Programmes on Psychosocial, Financial Management & Substance Abuse by 30 June 2025	1	0	Not Achieved	Prior to establishment and development of an EWP a the municipality will conduct an assessmen on overall employee wellness to seartain the type of wellness programmes that can be implemented to address problems that			R80 000,00	Not Applicable	Attendance Registers	Corporate Services: Occupational Health & safety
MTO2.3	To ensure the implementation & Compliance to the Occupation Health & Safety Policy that is in line with relevant legislation	Reviewed and Adopted Occupational Health & Safety Policy by 30 December 2024	Administration	Unknown	2019	Unknown	Date Occupational Health & safety Policy reviewed and Adopted	Date	Review and Adopt Occupational Health & Safety Policy by 30 December 2024	Draft Occupational Health & safety Policy submitted to Portfolio Committee & Workshopped	Draft Occupational Health & Saftey Policy	Not Achieved	Draft Occupational Health & Safety Policy in place however it has not been submitted to Portfolio Committee and workshopped due to instability during the 1st quarter	Consult Calendar of meetings to find suitable dates in the month of November for the workshopping of all Organizational Policies that are use for review or require development to Councillors and consultation sessions with labour	R0.00	R0.00	Not Applicable	Occupational Health & safty Policy, Minutes of Portfolio Committee & Council Resolution	of Occupational Health &
MTO2.4		Conducted Site Inspections to ensure compliance with Occupational Health & safety Act by 30 June 2025	Administration	Unknown	4	Unknown	Number of Site Inspections conducted to ensure compliance with Occupational Health & Safety Act	Number	Conduct 12 Site Inspections to ensure compliance with Occupational Health & Safety Act by 30 June 2025	3	0	Nil		Site Inspections are scheduled for the week of 7-11 October 2024 so that the backlog from the previous quarter is addressed	R0,00	R0,00	Not Applicable	Site Inspection Reports/Checklists	Corporate Services: Occupational Health & safety
MTO3.1	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Developed and Adopted Employment Equity Plan by	Administration	Unknown	None	Employment Equity Plan	Date Employment Equity Plan developed and adopted	Date	Develop and Adopt Employment Equity Plan by 30 December 2024	Draft Employment Equity Plan submitted to Portfolio Committee and workshopped	Nil	Not Achieved	There are human incapacity challenges within the Human Resources section. HR Manager, Skills Development Officer, Labour Relations Officer and HR Officer Positions are wacant and that has created a vacuum within that section.	The Municipality will Draft an Employment Equity Plar and submit to Portfolio Committee for workshopping during the 2nd Quarter. The Employment Equity Plan will be adopted by 30 December 2024	P0.00	R0,00	Not Applicable	Employment Equity Plan, Minutes of Portfolio Committee & Council Resolution	Corporate Services: Human Resources
MTO3.2	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Established Employment Equity Committee by 30	Administration	Unknown	None	Employment Equity Committee	Date Employment Equity Committee established	Date	Establish Emloyment Equity Committee by 30 september 2024	Appoint members of Employment Equity Stering Committee	NI	Not Achieved	The municipality must first ensure compliance by developing an employment equity plan that the committee will be monitoring its implementation and compliance	Members of the employement equity committee will be appointed after the development and aoption of the employeement equity plan. This is targeted to be completed by 30 December after all policies are workshopped to Council and consulted with labour in November 2024	e R0,00	R0,00	Not Applicable	Appointment Letters fo Employment Equity Committee	
MTO3.3	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Convened 4 Employment Equity Committee Meetings by 30 June 2024	Administration	Unknown	None	Employment Equity Committee Meetings		Number	Convene 4 Employment Equity Committee Meetings by 30 June 2025	1	0	Not Achieved	The municipality must first ensure compliance by developing an employment equity plan that the committee will be monitoring its implementation and compliance	Employement Equity Committee meetings will be convened after the revival of the committee by appointing new members. Terms of reference and proposed members will be submitted to the Portfolio Committee		R0,00	Not Applicable	Attgendance registers & Minutes	& Corporate Services: Human Resources
MTO3.4	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Developed and Adopted Staff Retention Policy by 30	Administration	Staff Retention Policy	None	Staff Retention Policy	Date Staff Retention Policy developed and Adopted	Date	Develop and Adopt Staff Retention Policy by 30 December 2024	Draft Staff retention Policy & Workshopping	Ni	Not Achieved	There are human incapacity challenges within the Human Resources section. HR Manager, Skills Development Officer, Labour Relations Officer and HR Officer Positions are vacant and that has created a vacuum within that section.			R0,00	Not Applicable	Staff Succession Pan, Council Fresolution and Attendance Register of Workshop	nd Corporate Services:
MTO3.5	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Developed and Adopted Staff Succession Plan by 30 December 2024	Administration	Staff Succession Plan	None	Staff Succession Plan	Date Staff Succession Plan developed and adopted	Date	Develop and Adopt Staff Succession Plan b y 30 December 2024	Draft Succession Plan and Workshopping	Ni	Not Achieved		Acting GM Corporate Services will be appointed and will work in consultation with the available human resource to develop a Staff Succession Plan		R0,00	Not Applicable	Staff Succession Pan , Council Fresolution and Attendance Register of Workshop	
MTO3.6	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram		Administration	Annually	30-Apr-24	None	Date Work Place Skills Plan developed and submitted to LGSETA	l Date	Develop and Submit Workplace Skills Plan to LGSETA by 30 April 2025	n/a	n/a	n/a	n/a	n/a	R0,00	R0,00	Not Applicable	Workplace Skills Plan & Proof of submission	

UMDONI MU	INICIPALITY 2024/2025 DRAFT SERV	VICE DELIVERY BUDGET & IMPLEMENTATION PLAN							Yearly/Annual Targets			QUARTERLY TAR	RGETS		Annual Budget				
IDP Ref	Strategic Objective	Measurable Objective	Ward No.	Demand	Baseline	Backlog	Key Performance Indicator	KPI Measure		QUARTER 1	ACTUAL	ACHIEVED/NOT ACHIEVED	REASON FOR VARIANCE	PLAN OF CORRECTIVE MEASURES		OPEX	Funding Source	Portfolio Of Evidence	Responsible Department
MTO2 7	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	C 1000/ -1100D All	Administration	100% Expenditure of WSP Allocation	0%	Unknown	Percentage of WSP allocation spent	Percentage	Snend 100% of WSP allocation by 30, lune	25%	0%	Not Achieved		Acting GM Corporate Services will be appointed and will work in consultation with the available human resource to conduct a skills Audit to ascertain capacity building programmes to be implemented in order to capacitate employees  A Skills Development Policy will be reviewed, conduct Skills Audit to ascertain Skills development needs within the entire Organization	i ly R0,00	R256 987,47	Internal	WSP, Payment Vouchers, Attendance Registers	Corporate Services: Human Resources
MTO3.8	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Developed Staff Regulations Compliance Register and update quarterly to monitor implementation of Staff Regulations by 30 September 2024	Administration	Staff Regulations Complaince Register	None	Implementation of Staff Regulations	Date Staff Regulations compliance register developed to monitor implementation of Staff Regulations	Date	Develop Staff Regulations Compliance Register and update quarterly to monitor implementation of Staff Regulations by 30 September 2024	Staff Regulations Compliance Register	Nil	Not Achieved	There are human incapacity challenges within the Human Resources section. HR Manager, Skills Development Officer, Labour Relations Officer and HR Officer Positions are vacant and that has created a vacuum within that section.	Develop a Staff regulations compliance register and submit to Manoo for deliberations and recommendation for matters outstanding for implementation of Staff Regulations	R0,00	R0,00	Not Applicable	Staff Regulations Compliance Register & Minutes from Portfolio Committee	
MTO20	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram		Administration	Monthly	LLF Non-Functional	Unknown	Number of LLF Committee meetings convened	Number	Convene 4 LLF Committee Meetings by 30 June 2025	3	1	Not Achieved	Institutional instability during the 1st quarter of the financial year that resulted to some scheduled meetings not quorading or being convened as planned	Hold regular meetings between labor representatives and management to discuss issues and find solutions collaboratively.  Ensure that all policies and decisions are communicated clearly and transparently to all employees.  Involve employees in decision-making processes, especially those that directly affect their work.  Implement systems for employees to provide feedback and suggestions.  5 LLF Meetings to be convened during the 2nd quarter		R0,00	Not Applicable	LLF Attendance Registers	Corporate Services: Human Resources
MTO3.10	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Submitted 10 Reports to Portfolio Committee providing an update on Suspensions and Disciplinary Cases by 30 June 2025	Administration	Monthly	Monthly	None	Number of reports submitted to Portfolio Committee providing an update on Suspension and Disciplinary cases	Number	Submit 10 Reports to Portfolio Committee providing an update on Suspensions and Disciplinary Cases by 30 June 2025	2	Nil	Not Achieved	There are human incapacity challenges within the Human Resources section. HR Manager, Skills Development Officer, Labour Reletions Officer and HR Officer Positions are vacant and that has created a vacuum within that section.	Acting GM Corporate Services will be appointed and will study the current suspension and disoplinary cases and provide an updated report to Portfolio Committee	1 R0,00	R0,00	Not Applicable	Minutes of Portfolio Committee	Corporate Services: Human Resources
MTO3.11	To improve HR Policy Framework that is in line with the IDP and legislation and to ensure alignment of Organizational skills with the Organogram	Convened 1 workshop on disciplinary procedure for	Administration	1 Workshop	None	Unknown	Number of workshops convened on Disciplinary Procedure for Middle Management	Number	Convene 1 workshop on disciplinary procedure for Middle Management by 30 March 2025	n/a	n/a	n/a	nla	n/a	R0,00	R0,00	Not Applicable	Attendance Registers	Corporate Services: Human Resources
MTO4.1	To ensure effective and efficient management of Municipal Fleet that is n line with service delivery objectives of the municipality		Administration	Fleet Management Policy & Procedures	2019	None	Date Fleet managament Policy & Procedures reviewed and adopted	Date	Review and Adopt Fleet Management Policy & Procedures by 30 Dec ember 2024	Drat Fleet Management Policy & Procedures Workshop	Draft Fleet Management Policy & Procedures	Not Achieved	Draft Fleet Management Policy and Procedures in place however the draft policy has not been submitted to Portfolio committee and workshopped	Consult Calendar of meetings to find suitable dates in the month of Novemeber for the workshopping of all Organizational Policies that are due for review or require development to Counciliors and consultation sessions with labour	R0,00	R0,00	Not Applicable	Fleet Management Policy & Procedures, Attendance Registers & Council resolution	Corporate Services: Fleet Management
		Submitted 10 Reports to Portfolio Committee providing an updated on Fleet Management by 30 June 2025	Administration	Monthly	10 reports	None	Number of reports submitted to Portfolio Committee providing an update on Fleet Management	Numver	Submit 10 Reports to Portfolio Committee providing an updalled on Fleet Management by 30 June 2025	2 Reports on Fleet Management Submitted to Portfolio Committee	2	Achieved	nía	n/a	R0,00	R0,00	Not Applicable	Minutes of Portfolio Committee	Corporate Services: Fleet Management
MTO4.3	To ensure effective and efficient management of Municipal Fleet that is n line with service delivery objectives of the municipality	Developed SOP for reporting of incidents/accidents on Municpal Fleet by 30 September 2024	Administration	SOP for Reporting of Incidents/Accidents on Municipal Fleet	None	SOP	Date SOP for reporting of incidents/accidents on Municipal Fleet Developed	Date	Develop SOP for reporting of incidents/accidents on Municpal Fleet by 30 September 2024	SOP for reporting of Incidents/Accidents on Muniipsl Fleet	SOP developed	Achieved	n/a	n/a	R0,00	R0,00	Not Applicable	SOP for reporting of incidents/Accidents	Corporate Services: Fleet Management
	To ensure effective and efficient management of Municipal Fleet that is n line with service delivery objectives of the municipality	Convened 4 Fleet Management Committee Meetings by 30 June 2025	Administration	Quarterly	4	None	Number of Fleet Management Committee meetings convened	Number	Convene 4 Fleet Management Committee Meetings by 30 June 2025	1	0	Not Achieved	Fleet Management Committee meetings did not convene as planned due to institutuional instability	2 Fleet Management committee meetings will be convened during the 2nd Quarter to ensure that the target for fleet management committee meetings for the year is met		R0,00	Not Applicable	Attendance Registers and Minutes	Corporate Services: Fleet Management
	To ensure effective and efficient management of Municipal Fleet that is n line with service delivery objectives of the municipality	Procured x7 Fleet Vehicles by 30 June 2025	Administration	Unknown	7	Unknown	Number of Fleet Vehicles procured	Number	Procure x7 Fleet Vehicles b y 30 June 2025	n/a	n/a	n/a	n/a	n/a	R5 100 000,00	R0,00	Internal	Delivery Notes	Corporate Services: Fleet Management
	To ensure effective and efficient administrative processes that enable delivery of services to our communities		Administration	Monthly	12	None	Number of Council Meetings convened	Number	Convene 10 Council Meetings by 30 June 2025	2	9	Achieved	n/a	n/a	R0.00	R0.00	Not Applicable	council minutes & attendance Registers	Corporate Services: Auxilliary & registry Services
	To ensure effective and efficient administrative processes that enable delivery of services to our communities	Convened 40 Portfolio Committee Meetings by 30 June 2025	Administration	Monthly	35	None	Number of Portfolio Committee Meetings convened	Number	Convene 40 Portfolio9 Committee meetings by 30 Jun 2025	10	6	Not Achieved	due to the instability experienced during the 1st quarter not all portfolio meetings convened as planned	Portfolio Committees that did not convene as scheduled will convene extra meetings during the second quarter	R0.00	R0.00	Not Applicable	Portfolio Committee minutes & attendance Registers	Corporate Services: Auxilliary & registry Services
	To ensure effective and efficient administrative processes that enable delivery of services to our communities	Updated and Submitted 10 Reports on the organizational compliance register to Portfolio Committee by 30 June 2025	Administration	Monthly	10	None	Number of reports submitted to Portfolio Committee on the updated organizational compliaance register	Number	Update and Submit 10 Reports on the organizational compliance register to Portfolio Committee by 30 June 2025	2 Reports on organizational compliance register	2 reports on organizational compliance register submitted to Portfolio Committee	Achieved	n/a	n/a	R0.00	R0.00	Not Applicable	Portfolio Committee minutes & attendance Registers	OMM: Legal & Estates
MTO6.2	To ensure effective and efficient administrative processes that enable delivery of services to our communities	Vetted 12 Municipal Policies by 30 June 2025	Administration	Annually	12 Policies	Unknown	number of municipal policies vetted	Number	Vet 12 Municipal policies by 30 June 2025	n/a	n/a	n/a	nía	n/a	R0.00	R0.00	Not Applicable	Policy Register	OMM: Legal & Estates

UMDONI MUNICIPALITY 2024/20	025 DRAFT SERVICE DELIVERY	BUDGET & IMPLEMENTATION PLA	AN						Yearly/Annual Targets			QUARTERLY TAF	RGETS		Annual Budget				
IDP Ref Strategic Objective	Measurable Objective		Ward No.	Demand	Baseline	Backlog	Key Performance Indicator	KPI Measure		QUARTER 1	ACTUAL	ACHIEVED/NOT ACHIEVED	REASON FOR VARIANCE	PLAN OF CORRECTIVE MEASURES		OPEX	Funding Source		Responsible Department
To ensure effectiv MTO6.3 administrative proce delivery of services to	sses that enable Vetted 5 Mi	unicipal By-Laws by 30 June 2026	Administration	Annually	5 By-Laws	Unknown	Number of municipal By-Laws vetted	Number	Vet 5 Municipal By-Laws by 30 June 2026	n/a	n/a	n/a	n/a	n/a	R0.00	R0.00	Not Applicable	By-Law Register	OMM: Legal & Estates
To ensure effective administrative proce delivery of services to	sses that enable Disposal of Ir	d Adopted Policy on Management & nmovable Property by 30 December 2024	Administration	Unknown	2019	Unknown	Date Policy on Management & Disposal of Immovable Properties reviewed and adopted	Date	Reviewed and Adopted Policy on Management & Disposal of Immovable Property by 30 December 2024	Draft Management & Disposal of Immovable property & Workshop	Draft Management & Disposal of Immovable property policy	Not Achieved	Draft Management & Disaposal of Immovable Property Policy in place however the draft policy has not been submitted to Portfolio committee and workshopped	Consult Calendar of meetings to find suitable dates in the month of Novemeber for the workshopping of all Organizational Policies that are due for review or require development to Counciliors and consultation sessions with labour	R0.00	R0.00	Not Applicable	Management & Disposal of Immovable Property & Council Resolution	OMM: Legal & Estates
To ensure effectiv MTO6.5 administrative proce delivery of services to	sses that enable Conducted 4 li	nspections of Council Owned Leased operties by 30 June 2025	Administration	Quarterly	None	Unknown	Number of Inspections conducted on Council Owned Leased properties	Number	Conduct 4 Inspections of Council Owned Leased properties by 30 June 2025	1 Inspection	0	Not Achieved	Legal and Estates does not have the capacity and expertise on Buidling Maintenance to conduct inspections	Liase with Building Maintenance under Community Services to assist in conducting an inspection on all leased Council properties by 30 September 2024	R0.00	R0.00	Not Applicable	Site Inspection reports	OMM: Legal & Estates
To ensure effectiv MTO6.6 administrative proce delivery of services to	sses that enable	ogress Reports on Contingent Liability eer to MPAC by 30 June 2025	/ Administration	Quarterly	None	None	Number of progress reports submitted to MPAC on Contingent Liability Register	Number	Submit 4 Progress Reports on Contingent Liability Register to MPAC by 30 June 2025	1 Report on Contigent Register submitted to MPAC	1 Report on Contingent Liabilities submitted 16 September 2024	Achieved	n/a	n/a	R0.00	R0.00	Not Applicable	Minutes of MPAC	OMM: Legal & Estates
To ensure effectiv MTO6.7 administrative proce delivery of services to	sses that enable Submitted upo	dated Contingent Liability Register to clusion in the AFS by 30 July 2024	Administration	Annually	None	None	Date Updated contingent liability register submitted to CFO for inclusion in the AFS	Date	Submit updated Contingent Liability Register to CFO for inclusion in the AFS by 30 July 2024	n/a	n/a	n/a	n/a	n/a	R0.00	R0.00	Not Applicable	proof of submission	OMM: Legal & Estates
BASIC SERVICE DELIVERY ANI		MENT	T	1							·	1	T	T		1		I	
BSD1.1 To ensure provision maintenance of infi services that enhal developr	rastructure and nces economic 400m, Erskine -	2,15 KMs ( Pertunia -400m, Azalea - 500m , Court Rd-500m , Moodylane - ) of Roads by 30 June 2025	- Ward 13,12,15	Unknown	Unknown	Unknown	Number of KMs of Roads Rehabilitated	Numberr of Kms	Rehabilitate 2,15 kMs ( Pertunia -400m, Azalea -400m, Erskine - 500m , Court Rd- 500m , Moodylane -350m) of Roads by 30 June 2025	10% Construction	Nil	Not Achieved	Institutional instability during the 1st quarter of the financial year that resulted to the roads maintenance programme to commence later than planned	Assessment was conducted and implementation plan has been developed and the service provider will commence with the rehabilitation of Urban Roads on 17 September 2024	P10 000 000 00	R0.00	Internal	Q1-Q3: Progress Reports Q4:Practical Completion Certificate	Technical Services: PMU
To ensure provision maintenance of influence	, upgrading, and rastructure and nces economic ment Jiza Rd ,2-Phon Rd, 5-Mbulala N 8- Mhlangamkhu Ryland,14-Victo	00m of gravel and concrete sections ( dwem Rd,3-Majola Rd, 4-Maphumulu kukhu,6-Mndawni Rd, 7-Mashilo Rd, ulu Rd, 9-Cele,11-Somkhandu, 13- Rd, 16-Shezi Rd,17-Estaladini Rd, 18- sthabethe Rd) by 30 June 2025	Ward	i, Unknown	100m per Rural Ward	Unknown	Number of meters of gravel and concrete sections (1-Jiza Rd ,2-Phondweni Rd,3-Mejola Rd, 4-Mephumulu Rd, 5-Mbulala Nkukhu,5-Mhudwani Rd, 7-Mashin Rd, 8-Mhiangamkhulu Rd, 9-Cele,11-Somkhandu, 13-Ryland,14-VictoRd, 16-Shezi Rd,17-Estaladini Rd, 18-30 Rd & 19-Mathabethe Rd ) refurbished		Refurbish 8000m of gravel and concrete sections (1-Jiza Rd ,2-Phondweni Rd,3-Majola Rd, 4-Maphumulu Rd, 5-Mbulala Nkukhu,6-Mndaweni Rd, 7-Mashilo Rd, 6-Mhlangamkhulu Rd, 9-Cele,11-Somkhandu, 13-Ryland,14-VictoRd, 16-Shezi Rd,17-Estaladini Rd, 18-320 Rd & 19-Mathabethe Rd ) by 30 June 2025	10% Construction	0% Construction	Not Achieved	Delays in implementation due to unrests and inclement weather.	Revised programme and increased daily production on the lost time	R10 000 000,00	R0.00	Internal	Q1-Q3: Progress Reports Q4:Practical Completion Certificate	Technical Services: PMU
BSD1.3 To ensure provision maintenance of infi services that enhal develops	rastructure and upgraded 100% Asphalt by 30 Ju	of Nsongeni Road from Gravel to une 2025	Ward 16	Upgrading of Gravel Rd to asphalt	0 Unknown	Unknown	Percentage of Nsongeni Road upgraded from Gravel to Asphalt	Percentage	Upgrade 100% of Nsongeni Road from Gravel to Asphalt by 30 June 2025	n/a	nla	nla	n/a	n/a	R7 224 320,99	R0.00	MIG	Q1-Q3: Progress Reports Q4:Practical Completion Certificate	Technical Services: PMU
BSD1.4 To ensure provision maintenance of infi services that enhandevelops	rastructure and upgraded 20% Asphalt by 30 Ju	of Mafithini Road from Gravel to une 2025	Ward 9	Upgrading of Gravel Rd to asphalt	D Unknown	Unknown	Percentage of Mafithinii Road upgraded from Gravel to Asphalt	Percentage	Upgrade 20% of Mafithini Road from Gravel to Asphalt by 30 June 2025	nla	n/a	nla	n/a	n/a	R7 512 687,00	R0.00	MIG	Q1-Q4: Progress Reports	Technical Services: PMU
BSD2.1 To ensure provision maintenance of infineservices that enhandevelops	rastructure and Constructed and nces economic Community Hall	d completed 100% of Mandialathi by 30 June 2025	Ward 2	Construction of Community Hall	None	Community Hall	Percentage of Mandialathi Hall constructed and completed	Percentage	Construct and Complete 100% of Mandialathi Community Hall by 30 June 2025	70% Construction	92%	Achieved	nla	n/a	R3 222 802,42	R0.00	MIG	Q1-Q2: Progress Reports Q3: Practical Completion Certificate	Technical Services: PMU
BSD2.2 To ensure provision maintenance of infinite services that enhandevelops	rastructure and constructed and community Hall	d completed 100% of Mgangeni by 31 March 2025	Ward 4	Construction of Community Hall	None	Community Hall	Percentage of Mgangeni Community Hall constructed and completed	Percentage	Construct and Complete 100% of Mgangeni Community Hall by 31 March 2025	70% Construction	87%	Achieved	nla	nla	R1 271 728,43	R0.00	MIG	Q1-Q2: Progress Reports Q3: Practical Completion Certificate	Technical Services: PMU
BSD3.1 To ensure provision maintenance of infinservices that enhandevelops	rastructure and Regravelled 100 nces economic 2024	0% of Hlongwa Road by 31 December	Ward 4	Regravelling of Hlongwa Road	Unknown	100%	Percentage of Hlongwa Road regravelled	Percentage	Regravel 100% of Hlongwa Road by 31 December 2024	95%	100%	Achieved	nla	n/a	R979 200,00	R0.00	Disaster Grant	Q1- Progress Report Q2: Practical completion certificate	Technical Services: PMU
	rastructure and Re-gravelled 10 nces economic December 2024		Ward 5	Regravelling of Vukaphi Road	Unknown	100%	Percentage of Vukaphi Road regravelled	Percentage	Regravel 100% of Vukaphi Road by 31 December 2024	95%	100%	Achieved	nia	nla	R1 033 600,00	R0.00	Disaster Grant	Q1- Progress Report Q2: Practical completion certificate	Technical Services: PMU
BSD3.3 To ensure provision maintenance of infinite services that enhand develope	rastructure and Re-gravelled 10 nces economic December 2024		Ward 6	Regravelling of Mphemba Road	<sup>3</sup> Unknown	100%	Percentage of Mphemba Road regravelled	Percentage	Regravel 100% of Mphemba Road by 31 December 2024	95%	100%	Achieved	n/a	n/a	R652 800,00	R0.00	Disaster Grant	Q1- Progress Report Q2: Practical completion certificate	Technical Services: PMU

	RVICE DELIVERY BUDGET & IMPLEMENTATION PLA	N						Yearly/Annual Targets			QUARTERLY TARK	GETS		Annual Budget				
IDP Ref Strategic Objective	Measurable Objective	Ward No.	Demand	Baseline	Backlog	Key Performance Indicator	KPI Measure	2024/2025 ANNUAL TARGETS	QUARTER 1	ACTUAL	ACHIEVED/NOT ACHIEVED	REASON FOR VARIANCE	PLAN OF CORRECTIVE MEASURES	CAPEX	OPEX	Funding Source	Portfolio Of Evidence	Responsible Department
To ensure provision, upgrading, an maintenance of infrastructure and services that enhances economic development	Re-gravelled 100% Shange Access Road by 31	Ward 8	Regravelling of shange Road	Unknown	100%	Percentage of Shange Access Road regravelled	Percentage	Regravel 100% of Shange Access Road by 31 December 2024	95%	100%	Achieved	n/a	n/a	R707 200,00	R0.00	Disaster Grant	Q1- Progress Report Q2: Practical completion certificate	Technical Services: PMU
BSD3.5 To ensure provision, upgrading, an maintenance of infrastructure and services that enhances economic development	Re-gravelled 100% Hazelwood Area (Gravel Road) by	Ward 13	Regravelling of hazelwood area Gravel Road	Unknown	100%	Percentage of Hazelwood area (Gravel road) regravelled	Percentage	Re-gravel 100% Hazelwood Area (Gravel Road) by 31 December 2024	95%	100%	Achieved	n/a	n/a	R82 650,00	R0.00	Disaster Grant	Q1- Progress Report Q2: Practical completion certificate	Technical Services: PMU
To ensure provision, upgrading, an maintenance of infrastructure and services that enhances economic development	Re-gravelled 100% Mphemba Access Road by 31	Ward 14	Regravelling of Mphemba Access Road	Unknown	100%	Percentage of Mohemba Access Road regravelled	Percentage	Re-gravel 100% Mphemba Access Road by 31 December 2024	95%	100%	Achieved	n/a	n/a	R707 200,00	R0.00	Disaster Grant	Q1- Progress Report Q2: Practical completion certificate	Technical Services: PMU
To ensure provision, upgrading, an maintenance of infrastructure and services that enhances economic development	Rehabilitated 100% of Bushy Grove by 31 December	Ward 15	Rehabilitation of Bushy Grove	Unknown	100%	Percentage of Bushy Grove rehabilitated	Percentage	Rehabilitate 100% of Bushy Grove by 31 December 2024	95%	100%	Achieved	n/a	n/a	R870 400,00	R0.00	Disaster Grant	Q1- Progress Report Q2: Practical completion certificate	Technical Services: PMU
BSD4.1 To ensure provision, upgrading, an maintenance of infrastructure and services that enhances economic development	Refurbished 100% of Dumisa Community Hall and	Ward 5	Functional Skills Center	none	Unknown	Percentage of Dumisa Community Halls and Skills Centre Refurbished	Percentage	Refurbish 100% of Dumisa Community Hall and Skills Centre by 30 June 2025	n/a	n/a	n/a	n/a	n/a	R6 289 502,10	R0.00	MIG	Q1-Q3: Progress Reports Q4:Practical Completion Certificate	Technical Services: PMU
BSD4.2 To ensure provision, upgrading, an maintenance of infrastructure and services that enhances economic development	Constructed and Completed 30% of Oswanini	Ward 7	Community Hall	none	Unknown	Percentage of Oswanini Community Hall constructed and completed	Percentage	Construct and Complete 30% of Oswanini Community Hall by6 30 June 2025	n/a	n/a	nía	n/a	n/a	R8 231 509,30	R0.00	MIG	Q4: Progress Report	Technical Services: PMU
BSD4.3 To ensure provision, upgrading, an maintenance of infrastructure and services that enhances economic development	Renairs to I Impinto Sportfield Phase 2 by 30 June	Ward 13	Additions and Repairs to Umzinto Sportfield	none	Unknown	Percentage of additions and repairs to Umzinto Sportfield constructed and completed	Percentage	Construct and Complete 100% of Additions and Repairs to Umzinto Sportfield Phase 2 by 30 June 2025	10% Construction	78% Construction	Achieved	n/a	n/a	R3 000 000,00	R0.00	MIG	Q1-Q3: Progress Reports Q4:Practical Completion Certificate	Technical Services: PMU
BSD5.1 To ensure provision, upgrading, an maintenance of infrastructure and services that enhances economic development	Electrified 68 Households in Kiss Kiss Settlement by	Ward 11	68 HH	None	68	Number of Households Electrified in Kiss Kiss Settlement	Number	Electrify 68 Households in Kiss Kiss Settlement by 30 June 2025	10% Construction	80% Construction	Achieved	n/a	n/a	n/a	R2 903 000,00	INEP	Q1-Q3: Progress Reports Q4:Practical Completion Certificate	Technical Services: PMU
BSD5.2 To ensure provision, upgrading, an maintenance of infrastructure and services that enhances economic development	Electrified 201 Households in Mbetheni Settlement by	Ward 11	201 HH	None	201 HH	Number of Households electrified in Mbetheni Settlement	Number	Electrify 201 Households in Mbetheni Settlement by 30 June 2025	10% Construction	30% Construction	Achieved	n/a	n/a	n/a	R8 584 000,00	INEP	Q1-Q3: Progress Reports Q4:Practical Completion Certificate	Technical Services: PMU
BSD6.1 To ensure that the Housing Backlog eliminated	Submitted x4 progress Reports on the Construction of RDP Houses on the KwaCele Rural Housing project by 30 June 2025	Ward 17,18 &19	300 RDP Houses	Unknown	Unknown	Number of progress reports submitted on the construction of RDP houses for the KwaCele Rural Housing Project	Number	Submit x4 progress Reports on the Construction of RDP Houses on the KwaCele Rural Housing project by 30 June 2025	1 Progress Report	1 Progress report	Achieved	n/a	n/a	R0,00	R0,00	DHS	Q1-Q4: Progress Reports	Technical Services: Housing
BSD6.2 To ensure that the Housing Backlog eliminated	is Submitted x4 progress Reports on the Construction of RDP Houses on the Amandawe/ KwaCele Rural Housing project by 30 June 2025		300 RDP houses	Unknown	Unknown	Number of progress reports submitted on the construction of RDP houses for the Amandawe/KwaCele Rural Housing Project		Submit x4 progress Reports on the Construction of RDP Houses on the Amandawe/ KwaCele Rural Housing project by 30 June 2025	1 Progress Report	1 Progress report	Achieved	n/a	nía	R0,00	R0,00	DHS	Q1-Q4: Progress Reports	Technical Services: Housing
BSD6.3 To ensure that the Housing Backlog eliminated	Submitted x4 progress Reports on the Construction of RDP Houses on the Amahlongwa Rural Housing project by 30 June 2025	Ward 16 &18	300 RDP houses	Unknown	Unknown	Number of progress reports submitted on the construction of RDP houses for the Amahlongwa Rural Housing Project	Number	Submit x4 progress Reports on the Construction of RDP Houses on the Amahlongwa Rural Housing project by 30 June 2025	1 Progress Report	1 Progress report	Achieved	n/a	n/a	R0,00	R0,00	DHS	Q1-Q4: Progress Reports	Technical Services: Housing
BSD6.4 To ensure that the Housing Backlog eliminated	Submitted x4 progress Reports on the Costruction of RDP Houses on the Vulamehlo Rural Housing project by 30 June 2025	Ward1,2,3,6 & 19	2000 RDP houses	Unknown	Unknown	Number of rpogress reports submitted on the construction of RDP houses for the Vulamehlo Rural Housing Project	Number	Submit x4 progress Reports on the Costruction of RDP Houses on the Vulamehlo Rural Housing project by 30 June 2025	1 Progress Report	1 Progress report	Achieved	n/a	n/a	R0,00	R0,00	DHS	Q1-Q4: Progress Reports	Technical Services: Housing
BSD6.5 To ensure that the Housing Backlog eliminated	Submitted x4 progress Reports on the Construction of RDP Houses on the Vulamehlo Rural Housing Mistake Farm (Ward 6) project by 30 June 2025	Ward 6	500 RDP Houses	Unknown	Unknown	Number of progress reports submitted on the construction of RDP houses for the Vulamehlo Rural Housing Project - Mistake Farm (Ward 6)	Number	Submit x4 progress Reports on the Construction of RDP Houses on the Vulamehlo Rural Housing Mistake Farm (Ward 6) project by 30 June 2025	1 Progress Report	1 Progress report	Achieved	n/a	n/a	R0,00	R0,00	DHS	Q1-Q4: Progress Reports	Technical Services: Housing
BSD6.6 To ensure that the Housing Backlog eliminated	Submitted x4 progress Reports on the rectification of Units on the Ifafa Glebe Rectification Project by 30 June 2025	Ward 7,8& 9	300 Houses	Unknown	Unknown	Number of progress reports submitted on the Ifafa Glebe Rectification Project	Number	Submit x4 progress Reports on the rectification of Units on the Ifafa Glebe Rectification Project by 30 June 2025	1 Progress Report	1 Progress report	Achieved	n/a	n/a	R0,00	R0,00	DHS	Q1-Q4: Progress Reports	Technical Services: Housing
BSD6.7 To ensure that the Housing Backlog eliminated	is Submitted x4 progress Reports on the Riverside Park Title Deed Programme by 30 June 2025	Ward 13	Unknown	Unknown	Unknown	Number of progress reports submitted on the Riverside Park Title Deed Programme	Number	Submit x4 progress Reports on the Riverside Park Title Deed Programme by 30 June 2025	1 Progress Report	1 Progress report	Achieved	n/a	n/a	R0,00	R0,00	DHS	Q1-Q4: Progress Reports	Technical Services: Housing
BSD6.8 To ensure that the Housing Backlog eliminated	is Submitted x4 progress Reports on the Ifafa Glebe Title Deed Programme by 30 June 2025	Ward 7,8&9	Unknown	Unknown	Unknown	Number of progress reports submitted on the ifafa Glebe Title Deed Programme	Number	Submit x4 progress Reports on the lfafa Glebe Title Deed Programme by 30 June 2025	1 Progress Report	1 Progress report	Achieved	n/a	n/a	R0,00	R0,00	DHS	Q1-Q4: Progress Reports	Technical Services: Housing

UMDONI M	UNICIPALITY 2024/2025 DRAFT SERV	/ICE DELIVERY BUDGET & IMPLEMENTATION PLA	N						Yearly/Annual Targets			QUARTERLY TAR	GETS		Annual Budget				
IDP Ref	Strategic Objective	Measurable Objective	Ward No.	Demand	Baseline	Backlog	Key Performance Indicator	KPI Measure		QUARTER 1	ACTUAL	ACHIEVED/NOT ACHIEVED	REASON FOR VARIANCE	PLAN OF CORRECTIVE MEASURES		OPEX	Funding Source	Portfolio Of Evidence	Responsible Department
BSD7.1	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Developed and Submitted to Portfolio Committee Community Facilities maintenance plan by 30 July 2024	Administrative	Unknown	Unknown	Facilities Maintenance Plan	Date Community Facilities Maintenance plan developed and submitted to Portfolio Committee	Date	Develop and submit Community Facilities maintenance Plan to Portfolio Committee by 30 July 2024	Community facilities Maintenance Plan submitted to Portfolio Committee	Ni	Not Achieved	Institutional instability during the 1st quarter that has resulted to some portfolio committee meetings not convening as planned	The Community Facilities Maintenance Plan will be submitted to the October Portfolio Committee		R0,00	Not Applicable	Community Facilities Maintenance Plan & Minutes of portfolio Committee	Community Services: Facilities
BSD7.2	To ensure provision, upgrading, and mainlenance of infrastructure and services that enhances economic development	Maintained 4 Community Facilities by 30 June 2025	Various Wards	Unknown	Unknown	Unknown	Number of Community Facilities Maintained	Number	Maintain 4 Community Facilities by 30 June 2025	n/a	n/a	n/a	nla	n/a	R0,00	R3 360 000,00	Internal	Payment Vouchers & Progress reports	Community Services: Facilities
BSD7.3	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Maintained 5 Tidal Pools by 30 June 2025	Various Wards	Unknown	Unknown	Unknown	Number of Tidal Pools Maintained	Number	Maintain 5 Tidal Pools by 30 June 2025	n/a	n/a	n/a	n/a	n/a	R0,00	R364 000,00	Internal	Payment Vouchers & Progress reports	Community Services: Beach
BSD7.4	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Maintained 4 Municipal Libraries by 30 June 2025	Various Wards	9	None	9	Number of Municipal Libraries maintained	Number	Maintain 4 Municipal Libraries by 30 June 2025	n/a	n/a	n/a	n/a	n/a	R0,00	R280 000,00	Internal	Payment Vouchers & Progress reports	Community Services: Libraries
BSD8.1	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Developed and Submitted to Portfolio Committee Verge Maintenance Plan by 30 July 2024		13 Areas	2023	None	Date Verge Maintenance Plan developed and Submitted to Portfolio Committee	Date	Develop and Submit to Portfolio Committee Verge Maintenance Plan by 30 July 2024	Verge maintenance Plan submitted to Portfolio Committee	Ni	Not Achieved	Institutional instability during the 1st quarter that has resulted to some portfolio committee meetings not convening as planned	The verge maintenance plan will be submitted in the Portfolio Committee scheduled for October 2024		R0,00	Not Applicable	Verge Maintenance Plan & Minutes of portfolio Committee	Community Services: Parks & Gardens
BSD8.2	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Conducted verge maintenance in 13 Areas and Public Open Spaces by 30 June 2025	Various Wards	13 Areas	13 Areas	None	Number of Areas & Public Open Spaces verge maintenance conducted	Number	Conduct Verge maintenance in 13 Areas and Public Open Spaces by 30 June 2025	13 Areas	13 Areas	Achieved	n/a	n/a	R0,00	R4 864 000,00	Internal	Payment Vouchers & Progress reports	Community Services: Parks & Gardens
BSD9.1	To ensure provision, upgrading, and maintenance of infrastructure and services that enhances economic development	Conducted 2 Audits (Internal & External) of landfill site to ensure compliance with landfill site permit by 30 June 2025	Ward 10	Quarterly	4	None	Number of Audits (Internal & external) conducted to ensure compliance with Landfill site permit	Number	Conduct 2 Audits (Internal & External) of landfill site to ensure compliance with landfill site permit by 30 June 2025	1 Audit	1 Audit conducted on Landfill Site	Achieved	n/a	nla	R0.00	R15 000 000,00	Internal	internal & external Audit Reports	Technical Services: Waste
LOCAL EC	ONOMIC DEVELOPMENT																		
LED1.1		Tourism and Investment Enterprise by 30 September	Administration	Annually	Sept-23	None	Date Annual Grant transferred to UGU South Coast Tourism and Investment	Date	Transfer Annual Grant to UGU South Coast Tourism and Investment Enterprise by 30	Transfer Grant	UGU South Coast Tourism Grant transferred by 30 September 2024	Achieved	n/a	n/a	R0.00	R2 000 000,00	Internal	Proof of Payment & Signed MOU	Planning & Development: LED
LED1.2	unemployment  To promote economic development in order to reduce poverty, inequality and unemployment	2024  Created 200 Jobs through EPWP programme by 30  June 2025	All wards	Annually	220	Unknown	Enterprise  Number of jobs created through the EPWP Programme	Number	September 2024  Create 200 Jobs through EPWP programme by 30 June 2025	50	None	Not Achieved	Municipal Offices Closure	workshop was held on the 23rd September to prepart for recruiment and the advert is ready for commencement of recruitment process it will b finalised by end of October	re R60 000,00	R2 665 166,00	Public Works	Beneficiary List	Planning & Development: LED
LED1.3	To promote economic development in order to reduce poverty, inequality and unemployment	Reconnected Electricity at Scottburgh Market by 30 September 2024	Ward 15	Electricity at Scottburgh Market	None	Unknown	Date electricity reconnected at Scottburgh Market	Date	Reconnect Electricity at Scottburgh Market by 30 September 2024	Reconnect Electricity at Scottburgh Market	Drafted Specifications	Not Achieved	MUnicipal Offices Closure	SCM Process to commence and will be finalised by end of October	R0.00	R120 000,00	Internal	Completion Certificate	Planning & Development: LED
LED1.4	To promote economic development in order to reduce poverty, inequality and unemployment	Erected locational and directional signage for Umzinto Bus Rank & Traditional Healers Market by 30 December 2024	Ward 13	Signage	None	Unknown	Date directional and locational signage of Umzinto Bus Rank & Traditional Healers	Date	Erect locational and directional signage for Umzinto Bus Rank & Traditional Healers Market by 30 December 2024	n/a	n/a	n/a	n/a	n/a	R0.00	10120 000,00	Internal	Payment Voucher & Picture	Planning & Development: LED
LED1.5	To promote economic development in order to reduce poverty, inequality and	Democrated of Hostburghone Booch Trading Cites by	Ward 12	Trading Sites	None	Unknown	Date Umthwalume Beach Trading Sites Demarcated	Date	Demarcate Umthwalume Beach Trading Sites by 30 September 2024	Demarcate Umthwalume Beach Trading Sites	Drafted Specifications	Not Achieved	Municipal Offices Closure	SCM Process to commence and will be finalised by end of October	' R0.01	-	Internal	Payment Voucher & Picture	Planning & Development: LED
LED1.6	unemployment  To promote economic development in order to reduce poverty, inequality and unemployment	Provided 40 SMMEs/CO Operations with business	All Wards	Unknown	19	Unknown	Number of SMMEs/Co-Operatives provided with business support through equipment	Number	Provide 40 SMMEs/C0-Operatives with business support through Equipment by 30 June 2025	Advertise calling for applications	Call for application advert is submitted to porfolio committee approval	Not Achieved	Awaiting funds from EDTEA	To commence in October	R0.00	R1 200 000,00	Internal	Signed Beneficiary List	Planning & Development: LED
LED1.7	To promote economic development in order to reduce poverty, inequality and unemployment	Provided support to 19 Communal Gardens through equipment/Infrastructure by 30 June 2025	All Wards	Unknown	None	Unknown	Number of communal gardens provided with support through equipment/infrastructure	Number	Provide support to 19 Communal Gardens through equipment/Infrastructure by 30 June 2025	Consultation sessions with Dept. of Agriculture	Consultation process done	Achieved	n/a	n/a	R0.00	R0.00	Internal	Signed Beneficiary List	Planning & Development: LED
LED1.8	To promote economic development in order to reduce poverty, inequality and unemployment	Provided 4 trainings to SMME ( 1 per quarter) by 30 June 2025	All Wards	Unknown	None	Unknown	Number of trainings provided to SMMEs	Number	Provided 4 trainings to SMME (1 per quarter) by 30 June 2025	1	1	Achieved	n/a	n/a	R0,00	R200 000,00	Not Applicable	Attendance Registers	Planning & Development: LED
LED1.9	To promote economic development in order to reduce poverty, inequality and unemployment	Held 1 Business Exhibition & Business Seminar by 30 December 2024	All Wards	Unknown	None	Unknown	Number of business Exhibition & Seminar to be held	Number	Hold 1 business exhibition and Seminar by 30 December 2024	n/a	n/a	n/a	n/a	n/a	R0.00	R0.00	Not Applicable	Attendance Registers	Planning & Development: LED
LED1.10	To promote economic development in order to reduce poverty, inequality and unemployment	Developed and Adopted Informal Economy Policy by 31 March 2025	Administration	Review Annually	2019	Unknown	Date Informal Economy Policy developed and adopted	Date	Developed and Adopted Informal Economy Policy by 31 March 2025	n/a	n/a	n/a	n/a	n/a	R0.00	R0.00	Not Applicable	Informal Economy Policy & Council Resolution	Planning & Development: LED
LED1.11	To promote economic development in order to reduce poverty, inequality and unemployment		Ward 13	Building Plans	None	Unknown	Date Building Plans developed and approved	Date	Develop and Approve Building Plan for mechanical workshop in Umzinto Bus Rank by 31 July 2024	Aprroved Building Plans	Plans submitted	Achieved	Municipal Offices Closure	To be finalised by end of Q2	R0.00		EDTEA	Building Plans	Planning & Development: LED
LED1.12	To promote economic development in order to reduce poverty, inequality and unemployment		Ward 13	Parking	None	Unknown	Number of m² of parking constructed at Umzinto Bus Rank	Number	Construct 90x80m² of parking at Umzinto Bus Rank by 28 February 2025	n/a	n/a	n/a	nía	n/a	R0.00	R3 000 000 00	EDTEA	Completion Certificate	Planning & Development: LED

UMDONI MUNICIPALITY 2024/2025 DRAFT	SERVICE DELIVERY BUDGET & IMPLEMENTATION PLA	N						Yaartu/Annual Taraate			QUARTERLY TAR	GETS		Annual Budget				
IDP Ref Strategic Objective	Measurable Objective	Ward No.	Demand	Baseline	Backlog	Key Performance Indicator	KPI Measure	Yearly/Annual Targets 2024/2025 ANNUAL TARGETS	QUARTER 1	ACTUAL	ACHIEVED/NOT ACHIEVED	REASON FOR VARIANCE	PLAN OF CORRECTIVE MEASURES		OPEX	Funding Source	Portfolio Of Evidence	Responsible Department
To promote economic developme LED1.13 order to reduce poverty, inequality		Ward 13	Access Roads	None	Unknown	Number of meters of access road constructed at Umzinto bus rank	Number	Construct 150m of access road at Umzinto Bus Rank by 28 February 2025	n/a	n/a	n/a	n/a	n/a	R0.00	13 000 000,00	EDTEA	Completion Certificate	Planning & Development: LED
unemployment  To promote economic developme LED1.14 order to reduce poverty, inequality	nt in Constructed Mechanical Workshop at I Imzinto Bus	Ward 13	Mechanical Workshop	None	Unknown	Date Mechanical workshop constructed atUmzinto Bus Rank	Date	Construct Mechanical Workshop at Umzinto Bus Rank by 28 February 2025	n/a	n/a	n/a	n/a	n/a	R0.00	-	EDTEA	Completion Certificate	Planning & Development: LED
unemployment  GOOD GOVERNANCE AND PUBLIC PARTI		<u> </u>	<u> </u>	<u> </u>				,,										
GG.1.1 To promote human rights and so upliftment of vulnerable group		All Wards			Unknown	Number of Youth trained in Agriculture	Number	Train 57 umdoni Youth in Agriculture by 30 March 2025	Consultative Session with the Department of Agriculture	Nã	Not Achieved	Institutional Instability during the 1st quarter that has resulted in delays with regards to the implementation of some Youth Programmes	Training of 38 Youth on Farming (Chicken Boilers and Production of Eggs) proposal has been submitted to Portfolio Committee for endorsement and Training anticipated to commence 10 October 2024	d n/a		Internal	Attendance Register, advert & Accredited certificates	
GG1.2 To promote human rights and so upliftment of vulnerable group		All Wards			Unknown	Number of Youth trained in Robotics and Coding	Number	Train 57 umdoni Youth in Robotics and Coding by 30 March 2025	Consultative session with Moses Kotane Institute	Ni	Not Achieved	Institutional Instability during the 1st quarter that has resulted in delays with regards to the implementation of some Youth Programmes	Training of 20 Youth on Robotics and Coding proposal has been submitted to Portfolio Committee for endorsement and Training anticipated to commence 10 October 2025	n/a	R575 611,20	Internal	Attendance Register, advert & Accredited certificates	
GG1.3 To promote human rights and so upliftment of vulnerable group		All Wards			Unknown	Number of Youth trained in Security Services	Number	Train 57 Umdoni Youth on Security Services by 30 June 2025	n/a	n/a	n/a	n/a	n/a	n/a	1.373 011,20	Internal	Attendance Register, advert & Accredited certificates	
GG1.4 To promote human rights and so upliftment of vulnerable group		All Wards			Unknown	Number of Umdoni Youth Trained in sewing	Number	Train 20 Umdoni Youth on Sewing by 30 June 2025	n/a	n/a	n/a	n/a	n/a	n/a		Internal	Attendance Register, advert & Accredited certificates	
GG1.5 To promote human rights and so upliftment of vulnerable group		All Wards			Unknown	Number of Capacity Building Sessions conducted for Young Women in Business	Number	Conduct 1 Capacity Building Session with Young Women in Business by 30 august 2024	1 Capacity Building Session for Young Women in Business	Nil	Not Achieved	Institutional Instability during the 1st quarter that has resulted in delays with regards to the implementation of some Youth Programmes	Planning and implementation of the Capacity Building for Young women in business will be conducted in the 2nd Quarter	g e n/a		Internal	Attendance Register & Pictures	
GG1.6 To promote human rights and so upliftment of vulnerable group		All Wards			Unknown	Number of Awareness Campaigns conducted on the Empower HER womens programme	Number	Conduct 1 Awareness Campaign for the Empower HER womens programme by 30 August 2024	1 Awareness Campaign for Empower HER Womens Programme	Ni	Not Achieved	Institutional Instability during the 1st quarter that has resulted in delays with regards to the implementation of some Youth Programmes	Planning and implementation of the Empower HER womens campaing will be conducted in the 2nd Quarter	n/a	R150 000,00	Internal	Attendance Register & Pictures	
GG1.7 To promote human rights and so upliftment of vulnerable group		All Wards			Unknown	Number of Boys to Men Health Awareness programmes conducted	Number	Conduct 1 Boys to Men Health Awareness programme by 30 June 2025	n/a	n/a	n/a	n/a	nía	n/a		Internal	Attendance Register & Pictures	
GG1.8 To promote human rights and so upliftment of vulnerable group		All Wards	19 Youth Forums	None	1 Induction	Number of Youth Forums inducted	Number	Induct 19 Youth Forums by 30 July 2024	Youth Forums Induction	Youth Forum Induction conducted May 2024	Achieved	n/a	n/a	n/a	R0.00	Internal	Attendance Register & Pictures	
GG2.1 To ensure effective and efficie internal and external communication		Administration	12	8	4	Number of Mayoral Radio Slots conducted	Number	Conduct 8 Mayoral radio Slots by 30 June 2025	2	0	Not Achieved	Institutional Instability during the 1st quarter that has resulted in delays with regards to convening Mayoral Radio Slots	Comminucated with the Mayors Office for a suitale date to conduct 4 Mayoral Raido Slot by the end pf the 2nd quarter	n/a	R317 344,07	Internal	Confirmation letters from Radio Stations	OMM: Communications
GG2.2 To ensure effective and efficie internal and external communica		Administration	4	4	None	Number of External Newsletters developed and Published by 30 June 2025	Number	Develop and Publish 4 External Newsletters by 30 June 2025	1	1 External Newsletter published	Achieved	n/a	n/a	n/a		Internal	External Nesletters	OMM: Communications
GG2.3 To ensure effective and efficie internal and external communica		Administration	4	4	None	Number of Internal Newsletters developed and Published by 30 June 2026	Number	Develop and Publish 4 Internal Newsletters by 30 June 2025	1	1 Internal Newsletter published	Achieved	n/a	n/a	n/a	R160 000,00	Internal	Internal Newsletters	OMM: Communications
GG2.4 To ensure effective and efficient interregular external communication	and Conducted 4 Media BriefingsTours by 30 June 2025	Administration	Monthly	0	4	Number of Media Briefings/Tours conducted	Number	Conduct 4 Media Briefings/Tours by 30 June 2025	1	1 Media Briefing conducted	Achieved	n/a	n/a	n/a	n/a	Internal	Attendance Registers	OMM: Communications
GG2.4 To ensure effective and efficient interrexternal communication	Procured x150 Corporate Diaries by 30 Decmber 2024	Administration	Ann ually	150	None	Number of Corporate Diaries procured	Number	Proc ure x150 corporate Diaries by 30 December 2024	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Internal	Payment Voucher & Printout of Sample designs	OMM: Communications
GG2.5 To ensure effective and efficient interrexternal communication	al and Procured x2000 Corporate Calenders by 30 December 2024	Administration	Ann ually	2000	None	Number of Corporate Calenders procured	Number	Proc ure x2000 corporate Calenders by 30 December 2024	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Internal	Payment Voucher & Printout of Sample designs	OMM: Communications
GG3.1 To promote human rights and so upliftment of vulnerable group		All Wards	Ann ually	Dec-23	Unknown	date support providedto elderly citizens	Date	Provide support to elderly citizens by 30 June 2025	n/a	n/a	n/a	n/a	n/a	n/a	R350 000,00	Internal	Signed Beneficiary List	OMM: Special Programmes
GG3.2 To promote human rights and so upliftment of vulnerable group		All Wards	Ann ually	01-Apr	Unknown	Date support provided to people living with disabilities	Date	Provide support to people with Disabilities by 30 June 2025	n/a	n/a	n/a	n/a	n/a	n/a	R230 000,00	Internal	Signed Beneficiary List	OMM: Special Programmes
GG3.3 To promote human rights and so upliftment of vulnerable group		All Wards	Ann ually	01-Dec	Unknown	Date support provided to people living with HIV/AIDS	Date	Provide support to people infected and affected by HIV/AIDS by 30 December 2024	n/a	n/a	n/a	n/a	n/a	n/a	R100 000,00	Internal	Signed Beneficiary List	OMM: Special Programmes
GG3.4 To promote human rights and so upliftment of vulnerable group		All Wards	Ann ually	Mar-23	Unknown	Date support provided to Children through implementation of Children's programmes	Date	Provide support to children through the implementation of Children's programmes by 30 June 2025	n/a	n/a	n/a	n/a	n/a	n/a	R220 000,00	Internal	Signed Beneficiary List	OMM: Special Programmes
GG3.5 To promote human rights and so upliftment of vulnerable group		All Wards	Ann ually	Sept-23	Unknown	Number of young girls or women supported through participation in the Reed dance	Date	Support 300 young girls and women through the participation of Reed Dance by 30 September 2024	Reed Dance/Umkhosi Womhlanga	340 Young women of Umdoni attended the Reed Dance	Achieved	n/a	n/a	n/a	R780 000,00	Internal	Attendance Registers	OMM: Special Programmes
GG4.1 To promote human rights and so upliftment of vulnerable group		All Wards	Monthly	200	200	Number of ward committee meetings convened	Number	Convene 200 Ward Committee meetings by 30 June 2025	50	57 Ward Committee meetings convened	Achieved	n/a	n/a	n/a	R320 000,00	Internal	Attendance Registers	OMM:Public Participation
GG4.2 To promote human rights and so upliftment of vulnerable group		All Wards	annualy	Unknown	Unknown	Date Operation Sukuma Sakhe Programmes implemented	Date	Implement Operation SukumaSakhe programmes by 30 June 2025	n/a	n/a	n/a	n/a	n/a	n/a	R140 000,00	Internal	Signed Beneficiary List	OMM:Public Participation
GG5.1 Effective and functional Internal External Audit	nd Convene 4 Audit & Performance Committee meetings by 30 June 2025	Administration	Quarterly	4 Meetings	None	Number of Audit & performance committee meetings convened	Number	Convene 4 Audit & Performance Committee meetings by 30 June 2025	1	2 Audit & Performance Audit committee meetings convened	Achieved	n/a	n/a	n/a	R164 041,80	Internal	Minutes nd Attendance Regiter	OMM:Internal Audit

		VICE DELIVERY BUDGET & IMPLEMENTATION PLA	N 						Yearly/Annual Targets			QUARTERLY TAR	RGETS		Annual Budget				
IDP Ref	Strategic Objective	Measurable Objective	Ward No.	Demand	Baseline	Backlog	Key Performance Indicator	KPI Measure		QUARTER 1	ACTUAL	ACHIEVED/NOT ACHIEVED	REASON FOR VARIANCE	PLAN OF CORRECTIVE MEASURES	CAPEX	OPEX	Funding Source	Portfolio Of Evidence	Responsible Department
GG5.2	Effective and functional Internal and External Audit	Review and Update Umdoni Risk Register by 30 September 2024	Administration	annualy	Annually	Unknown	Date Umdoni Risk Register reviewed and updated	Date	Review and Update Umdoni Risk Register by 30 September 2024	Updated Risk Register	Updated Risk Register and submitted report to Portfolio Committeee	Achieved	n/a	n/a	n/a	n/a	Internal	Risk Register	OMM:Internal Audit
GG5.3	Effective and functional Internal and External Audit	Develop and Adopt Internal Audit Plan by 30 August 2024	Administration	annualy	Aug-23	none	Date Internal Audit Plan developed and adopted	Date	Develop and Adopt Internal Audit Plan by 31 August 2024	Adopt Internal Audit Plan	Adopted Internal Audit Plan August 2024	Achieved	n/a	n/a	n/a	n/a	Internal	Internal Audit Plan and Audit Committee minutes	OMM:Internal Audit
GG6.1	Effective Internal and External Communication	Developed and Adopted 2023/2024 Annual Report by 31 March 2025	Administration	annualy	Mar-24	None	Date Annual Report for 2023/2024 Developed and adopted	Date	Develop and Adopt Annual Report for 2022/2023 by 31 March 2025	Draft Annual Report	Draft Annual Report	Achieved	n/a	nla	n/a	n/a	Internal	Annual Report & Council Resolution	ОММ
GG7.1	To ensure effective and efficient internal and external communication	Develop and Adopt SDBIP by 30 June 2025	Administration	annualy	Jun-24	None	Date SDBIP Developed and adopted	Date	Develop and Adopt Umdoni SDBIP by 30 June 2025	n/a	n/a	n/a	nía	n/a	n/a	n/a	Not Applicable	SDBIP & Council Resolution	OMM: IDP/PMS
MUNICIPA	L FINANCIAL VIABILITY & MANAGE	MENT			•										•			<u>'</u>	
FVM1.1	To ensure financial sustainability and sound financial principles	Collect 95% of revenue by 30 June 2025	Administration	95%	75%		Percentage of revenue collected	Percentage	Collect 95% of revenue by 30 June 2025	25%	80%	Achieved	n/a	n/a	n/a	R240 000,00	Internal	Revenue Collection report	Fianace
FVM1.2	To ensure financial sustainability and sound financial principles	Prepared 4 Quarterly statutory reports within 30 days after the end of the quarter by 30 June 2025	Administration	Quarterly	Quarterly	None	Number of statutory reports prepared within 30 days after the end of the quarter	Number	Prepare 4 Quarterly statutory reports within 30 days after the end of the quarter by 30 June 2025	1	1	Achieved	n/a	n/a	n/a	n/a	Not Applicable	Financial reports	Fianace
FVM1.3	To ensure financial sustainability and sound financial principles	Prepared and submitted monthly Statutory Reports (Sec 71 Returns, C-Schedule & Grants) within 10 working days of the following month by 30 June 2025	Administration	Monthly	Monthly	None	Number of Monthly statutory reports (Sec 71 Returns, C-Schedule & Grants) prepared	Number	Prepare and submit monthly Statutory Reports (Sec 71 Returns, C-Schedule & Grants) within 10 working days of the following month by 30 June 2025	3	3	Achieved	n/a	n/a	n/a	n/a	Not Applicable	Financial reports	Fianace
FVM1.4	To ensure financial sustainability and sound financial principles	Reviewed and Adopted rates Policy by 30 June 2025	Administration	Annually	Annually	None	Date Rates Policy reviewed and adopted	Date	Review and Adopt rates Policy by 30 June 2025	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Not Applicable	Policy & Council Resolution	Fianace
FVM1.5	To ensure financial sustainability and sound financial principles	Maintained financial viability through cash/cost coverage ratio of 3:01 by 30 June 2025	Administration	03:01	05:04	None	Maintain cost/cash coverage ratio of 3:1	Ratio	Maintain Financial Viability through cash/cost coverage ratio of 3:01 by 30 June 2025	03:01	06:01	Achieved	n/a	n/a	n/a	n/a	Not Applicable	Financial reports	Fianace
FVM1.6	To ensure financial sustainability and sound financial principles	Ensured payment of creditors within 30 Days of receipt of invoice by 30 June 2025	Administration	30 Days	30 Days	None	Number of days creditors paid	Number	Ensure payment of creditors within 30 Days of receipt of invoice by 30 June 2025	30 Days	30 Days	Achieved	n/a	n/a	n/a	n/a	Not Applicable	Payment Register	Fianace
FVM1.7	To ensure financial sustainability and sound financial principles		Administration	95%	75%	None	Percentage of Procurement Plan implemented by deadline	Percentage	Implement 80% of Procurement Plan by 30	65%	24.4%	Not Achieved	Instability due to staff / community protests during the first quarter of this FY negated our ability to perform our duties and accede to deadlines	The Municipality has extended tenders that have reached the 120 Days Validity period and Bid- Committees are sitting weekly to fast-track the assessment of Bid-documents and make recommendations to the MM for appointment.	n/a	n/a	Not Applicable	Procurement Plan	Fianace
FVM1.8	To ensure financial sustainability and sound financial principles	Finalized Tender awards within 120 days of advertisement by 30 June 2025	Administration	120 Days	Unknown	Unknown	Number of Days tender awards finalized after advertisement	Number	Finalise tender awards within 120 days of advertisement by 30 June 2025	120 Days	Over 120 Days	Not Achieved	Instability due to staff / community protests during the first quarter of this FY negated our ability to perform our duties and accede to deadlines	The Municipality has extended tenders that have reached the 120 Days Validity period and Bid- Committles are sitting weekly to fast-track the assessment of Bid-documents and make recommendations to the MM for appointment.	n/a	R350 000,00	Not Applicable	Tender Register	Fianace
FVM1.9	To ensure financial sustainability and sound financial principles	Submitted Annual Financial Statements (AFS) to AG by 31 August 2024	Administration	31-Aug	31-Aug	None	Date Annual Financial Statements (AFS) submitted to AG	Date	Submit Annual Financial Statements (AFS) to AG by 31 August 2024	Submission of AFS	31-Aug	Achieved	n/a	n/a	n/a	n/a	Not Applicable	AFS & Submission letter to AG	Fianace
FVM1.10		Resolve 80% of Audit Queries for Finance Department by 30 June 2025	Administration	100%	Unknown	Unknown	Percentage of Audit Queries for finance department resolved by deadline	Percentage	Resolve 80% of Audit Oueries for Finance	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Not Applicable	Audit Action Plan	Fianace
FVM1.11	· · ·	Conduct 1 Movable assets verifications by 30 June 2025	Administration	Annually	Annually	None	Number of movable assets verifications conducted by deadline	Number	Conduct 1 movable assets verifications by 30  June 2025	n/a	n/a	n/a	n/a	n/a	n/a		Not Applicable	Asset Report	Fianace
FVM1.12		Conducted 1 immovable asset verification by 30 June 2025	Administration	Annually	Annually	None	Number of immovable asset verifications conducted by deadline	Number	Conduct 1 Immovable Asset verification by 30 June 2025	n/a	n/a	n/a	n/a	n/a	n/a	R1 000 000,00	Not Applicable	Asset Report	Fianace
FVM1.13	To ensure financial sustainability and sound financial principles	100% of households earning less than R4000 per month have access to Free Basic Services by 30 June 2025	Administration	100%	Unknown	Unknown	Percentage of households earning less than	Percentage	100% of households earning less than R4000 per month have access to Free Basic Services by 30 June 2025	100%	100%	Achieved	n/a	n/a	n/a	R2 112 368,00	Not Applicable	Indigent Register	Fianace
CROSS C	UTTING INTERVENTIONS				•										•	1		1	
CC1.1	Integrated approach towards planning for urban and rural communities	Transferred Grant to TC Robertsons Nature Reserve monthly as per Service Level Agreement by 30 June 2025	Administration	Unknown	Unknown	Unknown	Percentage of the Grant transferred to TC Robertsons Nature Reserve as per the Service Level Agreement	Percentage	Transfer of 100% of the TC Robertsons Nature Reserve grant by 30 June 2025	25%	25%	Achieved	n/a	n/a	n/a	R360 400,00	Internal	Proof of Payment & Signed MOU	Planning & Development: Environment
CC1.2	Integrated approach towards planning for urban and rural communities	Approved Development/L and Use applications within 90 days of receipt by 30 June 2025	Administration	90 Days	90 Days	None	Number of Days developmentilland use applications approved from date of receipt	Number	Approve Development/Land Use applications within 90 days of receipt by 30 June 2025	90 days	90 Days	Achieved	n/a	nla	n/a	n/a	Not Applicable	Deveopment Applications register	Planning & Development: Town planning